



# ● RESOURCE GUIDE ●

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- CLEVELAND READS KICK-OFF CELEBRATION! DECEMBER 17TH (FLYER BELOW)
- COMMUNITY PROGRAMS & EVENTS
- FREE EYE EXAM/GLASSES- AMERICA'S BEST EYEWEAR
- TUTORING- CMSD LAUNCHES NEW AFTER-HOURS ONLINE TUTORING
- RENT/UTILITY ASSISTANCE PROGRAMS
- LEGAL SERVICES
- GOODWILL EMERGENCY VOUCHER FOR CLOTHING
- COMPUTER & INTERNET- SPECTRUM FREE INTERNET FOR CMSD FAMILIES

QUESTIONS? CONTACT OUR FAMILY SUPPORT SPECIALIST MRS. HANLON 216-538-0883 OR  
KHANLON@SAYYESCLEVELAND.ORG

## COMMUNITY PROGRAMS & EVENTS

### Local toy drives and giveaways!

- Operation Lean on Me- December 18th
- Toys for tots giveaways- December 16th & 17th
- See flyers posted below!

### Cleveland Reads Kick-off Celebration!

- December 17th 12pm-3pm at Public Auditorium, see flyer below

### America's Best Eyewear- National Vision Cares Voucher program

- Your child may qualify for a free vision exam and pair of glasses!
- Please contact Mrs. Hanlon for more information
- 216-538-0883 or [khanlon@sayyescleveland.org](mailto:khanlon@sayyescleveland.org)

### Child tax credit sign-up tool

- Get up to \$3600 per child
- [www.getCTC.org/NEOH](http://www.getCTC.org/NEOH) (flyer below)

### Spanish American Committee Social Service programs

- Case management, government assistance, behavioral, mental health and physical health connections & much more! See flyers below

### Old Brooklyn Community Development Corporation

- Resource closet at Estabrook- free hygiene and cleaning supplies; call 216-857-7079

### Cuyahoga County Job and Family Services

- Apply for food, medical and cash assistance benefits (flyer with directions attached below)

### Utility assistance resources

- Water assistance, energy assistance (winter crisis program) see flyers below!



## LEGAL RESOURCES

### Legal Aid Society of Cleveland

- Free legal assistance is available for families in Say Yes schools. Call 216-861-5510 for more information, or contact family support specialist Mrs. Hanlon
- Brief advice clinics are back! Click the link for dates/locations (flyers below)  
<https://loom.ly/X9yZT8s>

## RENT/UTILITY ASSISTANCE

- *Front steps housing stability services (flyer attached)*
- *Step Forward- Utility assistance program*  
[Stepforwardtoday.org](http://Stepforwardtoday.org)
- *Cleveland Housing Network- Rental assistance program*  
[chnhousingpartners.org](http://chnhousingpartners.org)
- *Ohio Department of Development- Home Energy Assistance Program (HEAP); Percentage of Income Payment Plan (PIPP)*  
[Development.ohio.gov](http://Development.ohio.gov)

## TUTORING

- CMSD after-hours tutoring program (flyer below with instructions)
- Cleveland Public Library- free in-person tutoring 4pm-6pm Grades K-12  
<https://cpl.org/kids-teens/tutoring/>
- Coach Sam's free virtual tutoring (flyer attached)
- Reach Success free virtual tutoring (flyer attached)
- The ACE Educational Savings Account program provides families under 300% of the federal poverty level with a \$500 credit per child that can be used to pay for a variety of enrichment activities that will accelerate learning for students impacted by the COVID-19 pandemic. These funds can be used for camps, lessons, and tutoring. Click the link to learn more  
<https://education.ohio.gov/ohioace>

## RENT/UTILITY ASSISTANCE CONT. FREE FURNITURE

- CLEVELAND PUBLIC UTILITIES CUSTOMER ASSISTANCE RESOURCES/PROGRAMS (SEE FLYERS BELOW)
- WATER CHAMPIONS UTILITY BILL RESOURCES (SEE FLYER BELOW)
- DEPARTMENT OF HEALTH AND HUMAN SERVICES- PREVENTION, RETENTION AND CONTINGENCY PROGRAM (FLYER ATTACHED)
- HOMEOWNERSHIP RESOURCE CENTER- RENT, MORTGAGE & UTILITY ASSISTANCE (FLYER BELOW)
- U-HAUL IT PROJECT SAVE FREE FURNITURE PROGRAM (FLYER BELOW)

Further Info:

<https://www.clevelandmetroschools.org/do-main/7014>



## EMPLOYMENT RESOURCES

- **Step Forward-**  
Employment services,  
training classes, one day job  
placement & training  
workshops;  
216-651-5188  
Stepforwardtoday.org
- **Towards employment-**  
workforce development  
programs; 216-696-5750

## COMPUTER & INTERNET RESOURCES

- FREE INTERNET for CMSD  
families available through  
Spectrum- see flyer below &  
provide info. to Mrs. Hanlon
- PC's for People- affordable  
monthly internet for Old  
Brooklyn residents. Call 216-  
352-5594
- Access from AT&T- internet  
for \$10 per month. Please see  
attached flyer
- T-mobile free internet access  
for eligible K-12 students (flyer  
below)

## FOOD RESOURCES

- Greater Cleveland Food Bank- 216-738-2067
- Old Brooklyn Community Navigators Program-  
216-459-1000 (flyers attached)
- OneHope NEO- Sign up to receive text updates  
on food banks/distributions taking place in and  
around the Clark Fulton/Stockyard  
Neighborhoods  
<https://onehopeneo.com/>
- Hunger Network- Free produce/baked goods  
distributed every Monday at Harper during  
dismissal

If you would like a list of food pantries near your  
home, contact Mrs. Hanlon

## CLOTHING RESOURCES

- **Southwest Community Based Services family  
clothing center- open every Thursday 2pm-4pm  
(440) 887-4873**
- **Goodwill Emergency Voucher Program**
  - Provides pre-loaded cards used to secure free  
clothing and household items for those in need of  
short term assistance. Vouchers are distributed  
to individuals in need, local schools, and other  
community partners. The voucher program is  
now accepting applications.
  - <https://www.surveymonkey.com/r/3H6BRXZ>
- **West Side Catholic Center clothing center- call to  
schedule an appointment, open T-F (216) 631-4741**
- **Free coats- please contact Mrs. Hanlon for available  
sizes**

OPERATION LEAN ON ME PRESENTS

1ST  
ANNUAL

## A DECEMBER TO REMEMBER TOY DRIVE

ACCEPTING  
UNWRAPPED  
TOYS RANGING  
FROM 0-16  
YEARS OF AGE  
NOW UNTIL  
DECEMBER  
18TH AT EVENT

TOYS WILL BE  
DISTRUBUTED  
DECEMBER  
18TH TO LOCAL  
FAMILIES

FAMILY SIGN  
UPS CAN BE  
SUBMITTED  
VIA TEXT (216)  
767-6490 OR  
216 767 6513

FB: OPERATION LEAN  
ON ME VIA MESSAGE

DROP OFF LOCATIONS: THE NOUN SALON, THE BEAUTY  
CARTEL

# DONATION EVENT

SUNDAY DEC. 18TH 1-3PM

3337 BROADVIEW RD CLEVELAND OHIO 44109

LETTERS TO SANTA, COOKIES & HOT COCO BAR, FREE HATS &  
GLOVES, FREE CHILDRENS HAIRCUT VOUCHER & IN PERSON SIGNUP  
WITH DONATION.



**Toys for Tots & Pregnant with Possibilities Resource Center:  
Holiday Toy Giveaway**

Pregnant with Possibilities Resource Center

**TOYS FOR TOTS**

# HOLIDAY TOY GIVEAWAY

Are you a family in need this holiday season?

Friday, December 16, 2022  
9:30 a.m. – 4:30 p.m.

16004 Broadway Ave. Suite 203  
Maple Heights, OH 44137

**Toys for Tots Giveaway and recessCLE Day of Play**

# Toy Giveaway

**TOYS FOR TOTS** and **recessCLE**

# Day of Play

*Recess Cleveland is partnering with Toys for Tots to giveaway over 500 toys and free play at The Fun Lab to Cleveland families this holiday season*

**Saturday, December 17th**  
1pm – 3:30pm for Ages 6 and under  
3:30pm – 6pm for Ages 7 and up

**Text TOY to 216-242-2282 for more info and to register**

Pickup location in St. Clair / Superior Neighborhood  
5 min from Downtown

# Join the Challenge!



CLEVELAND  
**READS**

**Kick-Off Celebration!**

**December 17, 2022**

**12 p.m. - 3 p.m.**

**Public Auditorium**

**500 Lakeside Ave. E., Cleveland**

Transportation available

Register for the event at [clevelandreads.com](http://clevelandreads.com)

**Free Books**

**Entertainment & Performances**

**Reading Resources & More**



**Cleveland READS! is a city-wide reading initiative to get Clevelanders reading.**

# You're Invited!

## JOIN US FOR A WARD 13 FUN NIGHT!



Meet Councilman  
Kris Harsh

Join representatives from Cleveland Metropolitan School District  
and Councilman Kris Harsh  
for a fun evening for the whole community!

### Free Food • Games • Face Painting DJ • Giveaways!

**WEDNESDAY, DECEMBER 7 | 5-7 PM**

WILLIAM RAINEY HARPER SCHOOL

5515 IRA AVE, CLEVELAND, OH 44144

# Help us improve your student's education.

## Fill out our short survey today!

As a parent/guardian, your child's well-being is our top priority. To help ensure that your child is receiving the best possible education and support, we encourage you to fill out the Say Yes Post- Secondary survey to help us better understand their needs.

We know your student's well-being is a top priority—it's ours too. To help ensure that your student is receiving the best possible education and support, please complete the Say Yes Cleveland Family Survey.

We know every student is unique, and we are committed to providing resources that help them receive the attention and care they deserve.

Your input is essential to ensuring your child has a successful school year.

### **When should you take the survey?**

Today!

### **How do you take the survey?**

The survey is available online. Scan the QR code with your mobile device or visit [cleveland.sytepps.org](http://cleveland.sytepps.org). Your student's ID is required and can be found on their report card to complete the survey.



[cleveland.sytepps.org](http://cleveland.sytepps.org)

**Say  
Yes!  
Cleveland**

[SayYesCleveland.org](http://SayYesCleveland.org)



# Resource Closet

A limited supply of free hygiene products are available for pick-up for youth and families in need. Families are limited to 1 bag of items per pick-up.

## What type of items might be included? \*Supplies are limited

- Shampoo and conditioner
- Toothpaste, tooth brushes, and dental floss
- Mouthwash
- Deodorant, soap or bodywash
- Hand sanitizer
- Lotion
- Lipbalm
- Winter hats, gloves
- Socks
- Disinfectant Spray
- Dish soap
- Toilet/Tub cleaners
- Sponges
- Toilet Paper and Paper Towels
- Detergent, Non-chlorine bleach, and dryer sheets

## How can I pick-up items?

Drop by **Estabrook Recreation** and speak with **Tony Funk**. Tony is a Social Support Services Specialist. For questions you can reach Tony at 216-857-7079 or at [AFunk@clevelandohio.gov](mailto:AFunk@clevelandohio.gov).

The Resource Closet is open **Wednesdays and Thursdays from 3pm-5pm.**

**Estabrook Recreation**  
4125 Fulton Rd.  
Cleveland, OH 44144

*A special thank you to the Cleveland Clinic for their generous donation to support this important initiative.*

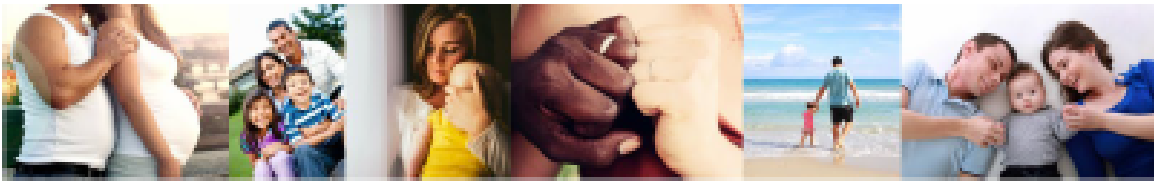


Spanish American Committee

*for a better community*



# FAMILIES FIRST PROGRAM SOCIAL SERVICES



- ✓ Comprehensive **CASE MANAGEMENT**
- ✓ **APPLICATION** Assistance for government benefits including SNAP benefits, Social Security benefits, Child care vouchers, Utility Assistance Programs, Medical Coverage and more
- ✓ Resources and referrals for support in cases of **DOMESTIC VIOLENCE**
- ✓ Behavioral, Mental, Physical Health **CONNECTIONS**
- ✓ **REFERRAL** services to community partners
- ✓ Interpretation and **TRANSLATION** services

## CALL OR VISIT TODAY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

**Mission:** To act and serve as a gateway to socioeconomic success for individuals and families in Northeast Ohio while maintaining and celebrating a Latino perspective and focus to all.

**We also offer:**

- Financial Literacy Counseling
- Mi Casa Housing Program
- Employment Services
- Immigration Consultation
- Bilingual Child Enrichment Center

4407 Lorain Ave.

Cleveland, OH 44113

Phone: (216)-961-2100

Fax: (216)-961-3305

[www.spanishamerican.org](http://www.spanishamerican.org)

**SAC Hours:**

Monday-Friday

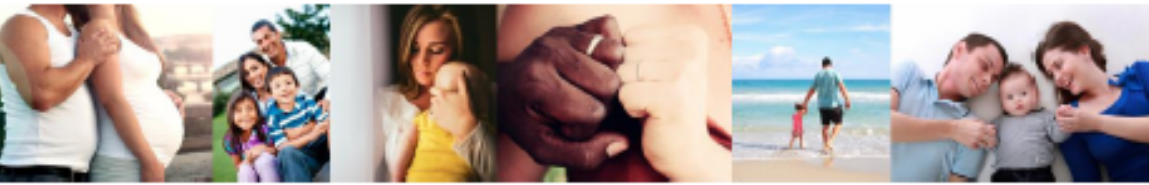
8:30 am – 5:00 pm

Spanish American Committee



for a better community

# FAMILIES FIRST PROGRAM SERVICIOS SOCIALES



- ✓ **MANEJO DE CASO** Exhaustivo
- ✓ Asistencia en **APLICAR** para beneficios del gobierno incluyendo Cupones de comida, beneficios de Seguro Social, "Voucher" para Cuido de Niños, Programa de Asistencia de Energía, Seguro Médico y más
- ✓ Recursos y referidos para apoyar en casos de **VIOLENCIA DOMESTICA**
- ✓ **CONEXIONES** para Salud del Comportamiento, Mental y Físico
- ✓ Servicios de **REFERIDOS** para Socios de la Comunidad
- ✓ Servicios de Interpretación y **TRADUCCIÓN**

## LLAME O VISITE HOY

(216)-961-2100 | 4407 LORAIN AVE. CLEVELAND, OH



@SpanishAmericanCommittee

Misión: Actuar y servir como una puerta de acceso al éxito socioeconómico para individuos y familias en el noreste de Ohio, manteniendo y celebrando una perspectiva y enfoque latino para todos para la comunidad

También ofrecemos:

- Consulta Financiera
- Servicios de Empleo
- Programa Mi Casa
- Centro Bilingüe para cuidado de niños
- Consulta para servicios de migración

4407 Lorain Ave.

Cleveland, OH 44113

Teléfono: (216)-961-2100

Fax: (216)-961-3305

[www.spanishamerican.org](http://www.spanishamerican.org)

Horario de Oficina:

Lunes-Viernes

8:30 am – 5:00 pm

# Keep your Medicaid coverage



## Steps to keeping your coverage

1

### Update your contact info

Make sure your current address, phone, and email are on file so you'll get notices about changes to your coverage.

Log in at [benefits.ohio.gov](https://benefits.ohio.gov) or call your local agency.

2

### Open your mail

Read any letters you get from the Ohio Department of Health to find out how changes will affect you.

3

### Take action

Don't miss key deadlines. The letters will tell you what you need to do to get continued benefits.

During the COVID-19 public health emergency (PHE), you have been able to keep your coverage regardless of any changes in your circumstances.

Let's work together so you'll still have health insurance benefits when the emergency ends.



Questions? We're here to help.

Contact your local agency or scan this code and learn more about renewing your coverage.



# OHIO OPTIONS



**Adult  
Diploma  
Program**

# 2GEN: Uniting Families With Education



**Are you a parent or guardian who has not obtained a high school diploma or equivalency?  
Do you have a child aged 16-21 who is at risk of delayed high school graduation?**

2GEN at Cuyahoga Community College (Tri-C®) offers personal and academic support to help adults and their teen children earn a high school diploma or equivalent and an in-demand workforce credential.

- Vouchers to help support your family
- Guidance to keep you and your family on track
- Coaching, mentoring and tutoring to help with academic progress

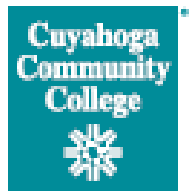
**For more details, contact [jonathan.buckland@tri-c.edu/216-987-0301](mailto:jonathan.buckland@tri-c.edu)  
or [dlanna.burks@tri-c.edu/216-987-3207](mailto:dlanna.burks@tri-c.edu).**

Funded by the O'Neill Foundation

### **TO GET STARTED:**

1. Register for Ohio Options Orientation
2. Express your interest in joining 2GEN
3. Meet with a 2GEN staff member

Complete all 2GEN activities to receive a diploma or equivalency and an in-demand workforce credential so that both you and your child can earn family-sustaining wages.



24/7 Crisis Hotline

**888.418.MRSS**

**(6 7 7 7)**

**MOBILE RESPONSE & STABILIZATION SERVICES**

# HELP

in-person crisis assistance at  
your home within **60** minutes

*MRSS is a short-term, intensive community-based support program that can include: safety assessments, de-escalation, skill building and linkage to ongoing support.*

## What is a crisis?

- ESCALATING EMOTIONAL OR BEHAVIORAL ISSUES
- MENTAL HEALTH ISSUES
- SUBSTANCE USE CONCERNS
- PHYSICAL OR EMOTIONAL TRAUMA

  
**Bellefaire JCB**  
*Free to families  
in Cuyahoga Co. with  
children ages 2-20*

**BellefaireJCB.org**

- SCHOOL TRUANCY
- RUNNING AWAY FROM HOME
- CAREGIVER/CHILD CONFLICT
- SUICIDAL THOUGHTS



# Do you have children?

Use the simplified Child Tax Credit  
Sign-Up Tool to get up to \$3600 per child!

## What is the expanded Child Tax Credit?

To help families meet their children's basic needs, Congress expanded the Child Tax Credit (CTC) for 2021. Families will receive a total of \$3,600 per child up to age 5 and \$2,400 per child 6 to 17.

This credit will not affect your Medicaid, SNAP/Food stamps, TANF Cash Assistance, SSI, or other public benefits.

## Is My Child Eligible for the CTC?

To be eligible, children must:

- ✓ Have a Social Security Number.
- ✓ Live with you for at least half of the year.
- ✓ Be under age 18 as of December 31, 2021.

## How do I get Signed Up?

If you haven't filed taxes recently and if your income is below \$12,550 (under \$25,100 for a married couple) you can sign up at the link below!

Scan the QR Code or go to  
[www.getCTC.org/NEOH](http://www.getCTC.org/NEOH)



You do not need  
to have any  
earnings to get  
this credit!





# Had a baby in 2020 or 2021?

You could get up to \$5,000 in federal money for your baby. **(\$3600 with the Child Tax Credit plus a \$1400 stimulus payment)**



*Getting this money does not impact your immigration status or the status of people you live with.*

- ✔ You could also get other payments for yourself and any other children you have.
- ✔ You can get this money even if you have never done taxes before or if you have not in the last few years.
- ✔ This money does not count for most benefits, like SNAP, WIC, TANF, MEDICAID, CHIP, SSI, Emergency Assistance shelter, and most types of public and subsidized housing.
- ✔ If you didn't get the 2020 stimulus payments for a baby born in 2020 (\$500 for the first payment and \$600 for the second), you can get these by filing a late or amended 2020 tax return.

**Get your money now!**  
**Scan the QR Code or go to**  
**[www.getCTC.org/NEOH](http://www.getCTC.org/NEOH)**





# After-Hours Tutoring Student Directions

1. Go to <https://www.clevelandmetroschools.org/Page/20348>  
Click on “Booking Link”

## Tutoring Programs in the CMSD



Click here to request time with a CMSD Tutor.

Grades K-5

Starts Monday, November 28th

Students can have a CMSD Teacher as a tutor using this [Booking Link](#).

2. Select your Grade Band and Subject for tutoring

## CMSD: Tutoring Program

### SELECT A SERVICE

<input checked="" type="radio"/> K-5: ELA 30 minutes	<input type="radio"/> K-5: Math 30 minutes
<input type="radio"/> K-5: Science 30 minutes	<input type="radio"/> K-5: Social Studies 30 minutes
<input type="radio"/> Grades 3-5: ELA 30 minutes	<input type="radio"/> Grades 3-5: Math 30 minutes

3. Select the date and time for tutoring session.

November 28

**DATE** **TIME**

November 2022

Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

3:30 PM 4:00 PM 4:30 PM  
5:00 PM 5:30 PM 6:00 PM  
6:30 PM 7:00 PM

All times are in (UTC-05:00) Eastern Time (US & Canada)

4. Add your child's name and email address to complete the registration. You **must** use your child's email address to request a tutor. For example, [firstname.lastname@cmsdk12.org](mailto:firstname.lastname@cmsdk12.org) The system will not accept personal emails. Contact your child's school for their email address.

**ADD YOUR DETAILS**

Name	Elizabeth Creel	Notes	Add any special requests
Email	elizabeth.creel@cmsdk12.org		
Address (optional)	Address (optional)		
Phone number	12167115768		

**PROVIDE ADDITIONAL INFORMATION**

What would you like your tutor to help you with?

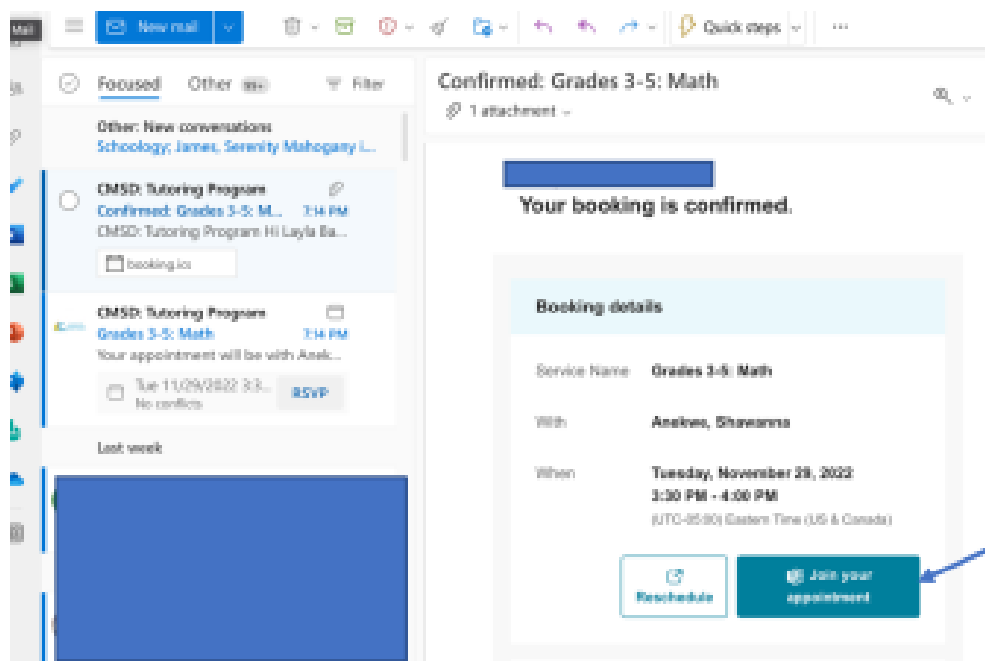
Add your answer here

**Book**

Complete this section to share additional information with the tutor.

Click "Book" to request a tutor.

5. Your child will receive a confirmation email with the link to the tutoring session.



Click here to join the tutoring session.

Questions? Call Cassandra Anderson at 216.309.3320

# Coach Sam's **SCHOLARS**

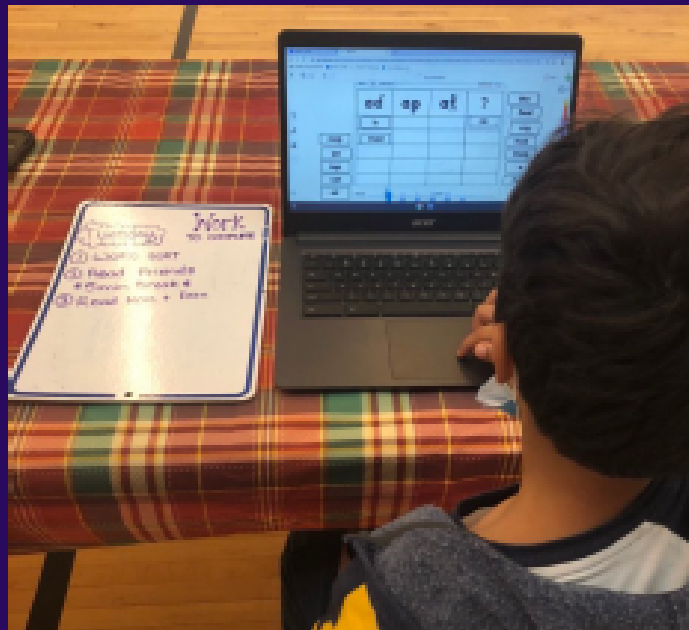
Parents/Guardians, you are not alone. Coach Sam's Scholars is offering

## **FREE VIRTUAL TUTORING**

Homework help for scholars in grades K-8.

Sign up for virtual sessions on our website:

**[CoachSams.org/coach-sams-virtual-playbook/](https://CoachSams.org/coach-sams-virtual-playbook/)**



For more information contact Katrina Spencer, Academic Director

216-835-4705 / 216-223-3020



# VIRTUAL TUTORING FOR GRADES K-12

If you need help in any  
subject, we can help you!

**We are available Monday - Friday**

**Partnership with the city of cleveland**



For questions and more information, contact  
Jessica Forbes Brown at 216-346-0121  
[jessica.brown@reachsucess.org](mailto:jessica.brown@reachsucess.org)



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# ONE DAY JOB PLACEMENT

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**CALL TO SCHEDULE YOUR CONSULTATION**

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**UNEMPLOYED FEWER THAN 100 DAYS?**

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**CONNECT WITH THE STEP FORWARD  
EMPLOYMENT SERVICES TEAM TO  
LEARN MORE ABOUT THIS WORKSHOP**

- ONE-ON-ONE RESUME ASSISTANCE
- INTERVIEW TOOLS & TECHNIQUES
- CUSTOMIZED EMPLOYMENT OPTIONS BASED ON YOUR SKILL SET
- TRANSPORTATION OFFERED TO & FROM INTERVIEWS
- NEWEST JOB OPPORTUNITIES THROUGHOUT GREATER CLEVELAND

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**CONTACT**

FRANK DESANTIS ▶ 216-651-5188 EXT.615 • [FDESANTIS@STEPFORWARDTODAY.ORG](mailto:FDESANTIS@STEPFORWARDTODAY.ORG)  
REBECCA CONWAY ▶ 216-651-5188 EXT.614 • [RCONWAY@STEPFORWARDTODAY.ORG](mailto:RCONWAY@STEPFORWARDTODAY.ORG)



# JOB READINESS WORKSHOPS

**IN-PERSON LEARNING MONDAY AND FRIDAY • 9AM - 3PM** **VIRTUAL TUESDAY THRU THURSDAY • 9AM - 12NOON**

The Step Forward Employment Services Team will equip Cuyahoga County residents with the skills needed to acquire employment in today's competitive workforce.




**WE OFFER HANDS-ON AND INSTRUCTOR-LED VIRTUAL AND CLASSROOM TRAINING ACTIVITIES TO INCLUDE**

- WORKPLACE SOFT SKILLS
- INTERVIEWING SKILLS
- LEARNING THE BENEFITS OF NETWORKING THRU LINKEDIN
- COMPLETING A MARKETABLE RÉSUMÉ AND COVER LETTER
- CONNECTING TO ONE DRIVE AND MORE ...

**UPON COMPLETION, CUSTOMERS WILL BE BETTER PREPARED FOR THE COMPETITIVE JOB MARKET!**

PLEASE CONTACT ONE OF OUR NEIGHBORHOOD OPPORTUNITY CENTERS FOR REGISTRATION INFORMATION AND GET CONNECTED WITH THE EMPLOYMENT SERVICES TEAM TODAY!

**CENTRAL • 216-357-2621 ■ GLENVILLE • 216-268-1600 ■ SOUTHEAST • 216-858-1781**

[stepforwardtoday.org](http://stepforwardtoday.org)    [stepfwrtdtoday](https://www.instagram.com/stepfwrtdtoday)



# FRONT STEPS

HOUSING AND SERVICES

# HOUSING STABILITY SERVICES



## WHO WE ARE:

Front Steps Services is a non-profit organization passionate about affecting change in our community by ending the cycle of homelessness.

## OUR AIM:

To assist income-eligible tenants in Cuyahoga County municipalities who are experiencing financial hardships due to the coronavirus pandemic.

## HOW WE CAN HELP:

*The Housing Stability Support Services will:*

- Offer Housing Stability Case Management services
- Emergency Rental Assistance
- Provide linkage and referrals to community supports



## HOW TO CONTACT US:

Housing Stability Coordinators  
Tiffany Green or Tarika Kirk  
Front Steps Services

2554 W. 25th Street, Cleveland, Ohio 44113

216-781-2250

[www.frontstepsservices.org](http://www.frontstepsservices.org)





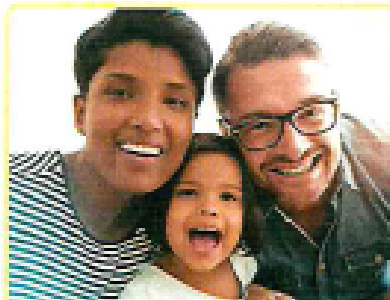
Community Services ► Neighborhood Opportunity Centers

# case management

support services



**Are you having a baby?**  
Our Baby And Mommy Support (BAMS) Program will provide you and your baby the support & encouragement you need during your pregnancy.



**Do you need support meeting your goals?**  
Our Family Development Program will offer you one-on-one advice to help assist you with your needs.



**Need your Income Tax Returns Completed?**  
Our Tax Preparation Program can assist you with no out of pocket fees.

connections to additional resources • referrals to Head Start support & encouragement • educational workshops

these services are **free** to Cuyahoga County Residents.

to participate in any of the above programs, contact one of our neighborhood opportunity centers

**Central NOC**  
(216) 357-2621

**Glenville NOC**  
(216) 268-1600

**Southeast NOC**  
(216) 858-1781

**Middleburg NOC**  
(216) 353-5853  
NEW LOCATION





# Are you Facing Eviction, Foreclosure, or Homelessness?

If you're having trouble paying your rent, mortgage, or utility bills we can help.

\* If you are having trouble paying your rent, mortgage, or utility bills or even buying food is a struggle right now, we can help. You can receive free, confidential Housing Stability Counseling from one of our HUD-certified housing counselors.

Visit our website today to get started!

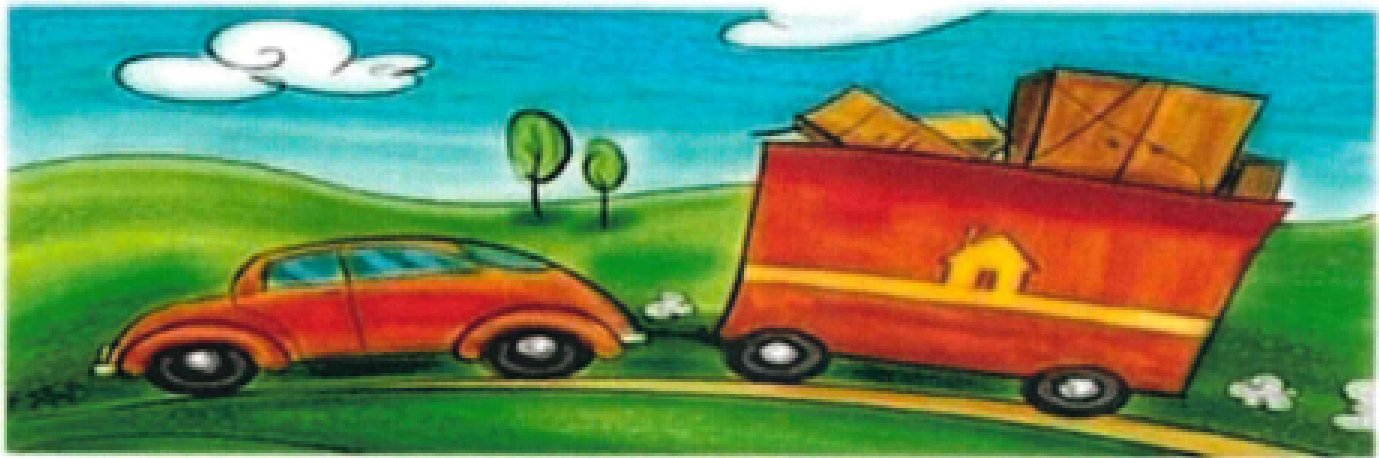
[www.HelpWithHousing.info](http://www.HelpWithHousing.info)



Or call (216)474-4HRC



1325 Ansel Road, Cleveland, OH 44106 ~ (216)474-4HRC ~ [helpwithhousing@famicos.org](mailto:helpwithhousing@famicos.org)



# U-HAUL IT

## *Project Save Free Furniture Program*

Project Save has been providing Free Furniture since 2008

Furniture is provided EVERY SATURDAY ONLY. The gate opens at 11:00.

Metro Mini Storage: 3815 Clark Avenue (38<sup>th</sup> & Clark) Cleveland 44109

*We do not deliver*

***TO GET FURNITURE:*** Arrive 30 to 45 minutes before the gate opens.

*Items change from week to week. To find out what is available:*

CALL ON FRIDAYS or SATURDAYS ONLY BETWEEN 9:00 AM — 9:30 AM

Carl Cook (216-376-0396)

**FURNITURE PROVIDED:** Chairs • Dressers • Household Items • Lamps  
Linen • End Tables • Coffee Tables • Many Other Items • **No appliances.**

### ***TO DONATE FURNITURE***

*Project Save relies on donations to go directly to those in need!*

⇒ To arrange for FURNITURE DROP-OFF at Metro Mini Storage, please call:  
Project Save (216-571-1595) or Carl Cook (216-376-0396)

⇒ To arrange for FURNITURE PICK-UP, please call:  
Miss Braun (440-248- 7360) of H30—Hands, Hearts & Homes Outreach in Solon.

Project Save Mission Statement

*To promote spiritual, emotional, and social growth within the disenfranchised sectors of our population.*



# Customer Assistance Resources

## CLEVELAND PUBLIC UTILITIES

The City of Cleveland Department of Public Utilities (DPU) is committed to providing our customers with reliable and affordable utility services. The three divisions of DPU – Cleveland Water, Water Pollution Control, and Cleveland Public Power – work hard to keep water and energy services affordable for all our customers. We know that's not always enough, though. That's why we offer customer assistance programs to help with the cost of bills and other utility-related expenses.

### WATER & SEWER ASSISTANCE PROGRAMS

Eligible customers can apply for one of the two following assistance programs that offer a discounted Cleveland Water and/or Water Pollution Control bill.

#### Homestead Discount Program

The Homestead Discount Program offers lower water and sewer rates for eligible Cleveland Water and Water Pollution Control customers. To qualify, customers must meet the following criteria:

- Be 65 years of age or older, or totally and permanently disabled;
- Own and live at the service address; and
- Meet income guidelines.

To enroll in the Homestead Discount Program, customers must complete and submit an application. Once enrolled, the program eligibility period is good for 3 years, after which a renewal application is required. Discounted rates apply to both Cleveland Water and Water Pollution Control rates.

For more information or to receive an application, call **216.664.3130** or visit [clevelandwater.com/discount-programs](http://clevelandwater.com/discount-programs)

#### Water Affordability Program

The Water Affordability Program, administered by CHN Housing Partners, offers a 40% discount on water bill charges to Cleveland Water customers who meet income guidelines.

Upon qualifying, a monthly discount is applied to water and sewer bills for one full year. Re-verification of income is required each year to maintain eligibility.

For more information or to apply, visit [chnhousingpartners.org/utilityassistance](http://chnhousingpartners.org/utilityassistance) or call **216.774.2349**.

#### Low-Income Household Water Assistance (LIHWAP)

LIHWAP is a temporary program available to help low-income families experiencing hardship with water and sewer bills, particularly those who have been disconnected or are facing disconnection.

Customers with a household income at or below 175% of the federal poverty guidelines are eligible to receive a one-time benefit of up to \$750 for water bills and \$750 for sewer bills.

Customers can apply via CHN Housing Partners or Step Forward by calling **216.350.8008** to make an appointment or schedule an appointment online at [chn.itfrontdesk.com](http://chn.itfrontdesk.com) or [stepforward.itfrontdesk.com](http://stepforward.itfrontdesk.com)



## ENERGY ASSISTANCE PROGRAMS

The following energy assistance programs are available to qualifying CPP customers via CHN Housing Partners or Step Forward. For more information or to apply, call **216.350.8008** or visit [chnhousingpartners.org/utilityassistance/](http://chnhousingpartners.org/utilityassistance/) or [stepforwardtoday.org/energy-assistance-programs](http://stepforwardtoday.org/energy-assistance-programs).



### Winter Crisis Assistance

The Winter Crisis Program runs from November 1st through March 31st each year. Eligible households in emergency situations may qualify to receive up to \$175 per heating season in payment assistance to households who are at or below 175% of the Federal Poverty Guidelines. This is a one-time benefit to help customers who have been disconnected or are facing disconnection maintain, restore, transfer, or initiate their energy utility services.

### Summer Crisis Assistance

The Summer Crisis Program helps eligible customers with payment of an electric bill or the purchase of a fan or air conditioning unit. Program benefits are available once per cooling season to households who are at or below 175% of the Federal Poverty Guidelines, have a household member age 60 or older, and/or a household member with a documented medical condition requiring air conditioning. The program duration is typically from July 1 through August 31.

### Home Energy Assistance Program (HEAP)

The HEAP Program provides a one-time benefit to income eligible households to help with home energy bills. It is applied as a direct credit to your CPP account. The amount of this benefit varies and is dependent upon federal funding levels, how many people live with you, and total household income. HEAP offers assistance twice a year as outlined below. Eligibility for one program does not guarantee benefits from both programs.

---

## HOME REPAIR PROGRAMS

Cleveland Water, Water Pollution Control, and CPP offer home repair and weatherization services via CHN Housing Partners' Home Energy Efficiency Services Program.

Services are available to renters and homeowners to help with water conservation, plumbing repair, water heater repair or replacement, insulation, heating system repair or replacement, appliance replacement, and more. All improvements are provided based on income qualifications and a home energy inspection.

For more information or to apply, call **216.325.1149** or visit [chnhousingpartners.org/energyservices](http://chnhousingpartners.org/energyservices)

## IMPORTANT CONTACT INFORMATION



### CLEVELAND WATER

Customer Service: 216.664.3130  
Emergency Line: 216.664.3060  
[clevelandwater.com](http://clevelandwater.com)



### WATER POLLUTION CONTROL

Customer Service: 216.664.2513  
Report Illegal Dumping: 216.664.DUMP  
[clevelandwpc.com](http://clevelandwpc.com)



ClevelandPublicPower  
*Count on it*

### CLEVELAND PUBLIC POWER

Customer Service: 216.664.4600  
Report an Outage: 216.664.3156  
[cpp.org](http://cpp.org)

# Cleveland Water and Northeast Ohio Sewer District in Partnership with CHN Housing Partners: Water Champions



Want to reduce your utility bills?

Have a utility emergency or other hardship?

Have a question about your water quality?

**The Water Champions can help!**

**Tues & Thurs | 11am - 4pm**

The Cleveland Public Library - Fulton Branch  
3545 Fulton Rd, Cleveland OH

## WHAT TO BRING:

Proof of Income (18 yrs & older)  
Photo ID  
Social Security Card  
Electric, Gas, Sewer AND Water Bills  
Lease/Renter Agreement

The **Water Champions** can help:

- Find out what assistance programs you are eligible for
- Connect you with heat/energy bill assistance and with agents who can help you fill out assistance applications
- Listen to and address your concerns and problems with the current utility system and the utility assistance application process
- Reduce the cost of your water/sewer bills
- Figure out why your bills have changed or gone up, and help you conserve water and energy in the future
- Answer questions about water quality and the water treatment and delivery process

You can find the Water Champions at community events, in the media, on social media and through email newsletters. The Water Champions will be hosting weekly listening sessions for all community members to ask questions or give feedback.

**Contact Chris Moses at 216-260-9653 or  
cmoses@chnhousingpartners.org to learn more!**



# Prevention, Retention, and Contingency Program COVID-19 Emergency Assistance

Emergency Assistance is temporarily available for families affected by COVID-19, through the Prevention, Retention, and Contingency (PRC) program with Temporary Assistance for Needy Families (TANF) funding. While limited funding is available, individuals meeting eligibility requirements may receive funds to help meet essential needs in the form of a voucher.

### To be eligible for a COVID-19 PRC voucher, the following criteria must be met:

- Must be a family assistance group that includes a minor child, or a pregnant individual, or a non-custodial parent of a minor child receiving Ohio Works First (OWF), Supplemental Nutrition Assistance Program (SNAP) and/or Medicaid.
- At least one member of the assistance group must be a U.S. citizen or a qualified alien.
- Must be a Cuyahoga County resident.
- Gross monthly income of the assistance group must be at or below 200% of the Federal Poverty Guidelines (FPG).
- Liquid assets greater than \$1000 must be used to meet the current need.

### Categories of assistance through the COVID-19 PRC include:

- **Supplemental Food Assistance:** Maximum amount based on assistance group size (1 person=\$194, 2 people=\$355, etc.).
- **Essential Supplies:** Items such as cleaning products, daily care, infant care items, etc. Maximum amount for a family with minor children is \$200. Maximum amount for a pregnant woman or non-custodial parent is \$150.
- **Housing Assistance:** Maximum amount is \$750.

PRC applications can be downloaded at <https://cjfs.cuyahogacounty.us/en-US/PRC.aspx> or picked up at a Neighborhood Family Service Center. Applications and verifications can be submitted by any of the following methods:

- **Email** - Submit as an attachment to [Cuy-PRC-Application@jfs.ohio.gov](mailto:Cuy-PRC-Application@jfs.ohio.gov).
- **Neighborhood Family Service Center Drop Box**
  - » Virgil E. Brown - 1641 Payne Ave.                      » Old Brooklyn - 4261 Fulton Parkway
  - » Quincy Place - 8111 Quincy Ave.                      » Southgate at Jane Edna Hunter - 3955 Euclid Ave.
  - » Westshore Opportunity Center Drop-Off Location - 9830 Lorain Avenue
- **Fax** - Submit to (216) 987-8655.
- **Phone** - Call (216) 987-7392 to leave a message. Calls are returned to complete an application.

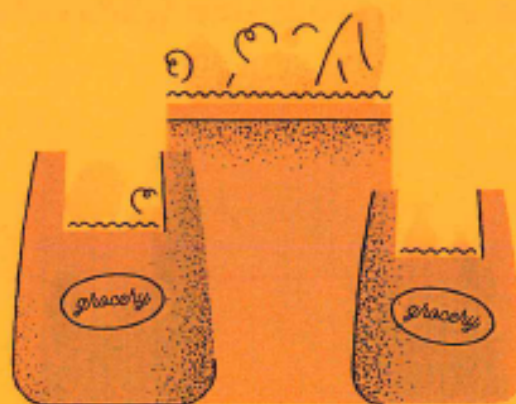
For questions call the PRC Information Line at (216) 987-7392 and leave a message.

Are you an Old Brooklyn resident in  
need of food assistance?

## Call the Community Navigators!

Navigators connect residents to food resources and call for  
monthly check ins to guide you through the process.

**This is a FREE program!**



If you are an Old Brooklyn resident who needs help  
putting food on the table, please reach out to

**216-459-1000 ext. 217**

or

**ChangeINC@oldbrooklyn.com**

to get connected with a Navigator or to learn more!

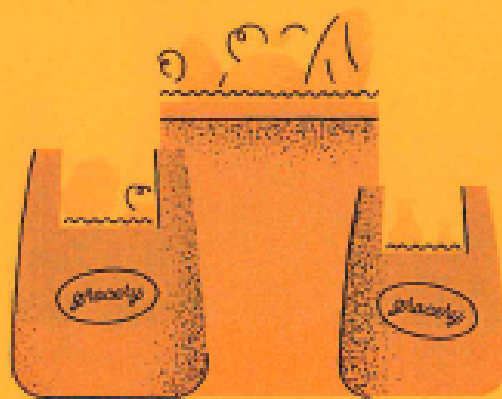


¿Es usted un residente de Old Brooklyn  
que necesita ayuda alimentaria?

## ¡Llame a los navegadores de la comunidad!

Los navegadores conectan a los residentes con los  
recursos alimentarios y te llaman cada mes para  
guiarte a través del proceso.

¡Este es un programa **GRATUITO!**



Si usted es un residente de Old Brooklyn que  
necesita ayuda alimentaria, comuníquese con

**216-459-1000 ext. 217**

o

**[ChangeINC@oldbrooklyn.com](mailto:ChangeINC@oldbrooklyn.com)**

para conectarse.







# What's the easiest option for you to apply?

Need to apply for food, medical, or cash assistance benefits?

## Online



Visit [www.benefits.ohio.gov](http://www.benefits.ohio.gov)

- Apply for food, medical, and cash assistance
- Upload documents

Note: An online account must be created.

## Phone



Call the Eligibility Contact Center at 1-844-640-OHIO (6446) Monday through Friday, 8 a.m. to 4 p.m.

- Apply for food, medical, and cash assistance

## Email



Email applications and documents to:

- JFS-Cuyahoga-MIPC@jfs.ohio.gov (for food, medical, and cash cases)

Include your name, case number or last 4-digits of SSN, date of birth, and current phone number. Send documents as attachments and not part of the email body.

## Fax



Applications for benefits and verifications can be faxed using one of the fax number options below. All fax numbers are routed to our mail imaging processing department.

- (216) 987-7700
- (216) 881-4416
- (216) 391-5122
- (216) 635-2924
- (216) 961-2630
- (216) 987-8487
- Long-Term Care (216) 987-7016
- PRC/Child Care (216) 987-8655

## Neighborhood Family Service Center



CJFS Neighborhood Family Service Center locations have a Safe and Secure Drop Box that will still be accessible to submit documents such as applications and verifications.

- Virgil E. Brown - 1641 Payne Ave.
- Old Brooklyn - 4261 Fulton Parkway
- Quincy Place - 8111 Quincy Ave.
- Westshore - 9830 Lorain Ave.
- Jane Edna Hunter - 3955 Euclid Ave.
- Mt. Pleasant - 13815 Kinsman Rd.



Dept. of Health and Human Services  
Cuyahoga Job and Family Services

**Ohio** | Benefits

# FREE INTERNET FOR CMSD FAMILIES!



RECEIVED IN THE  
MAIL 4-5 WEEKS  
AFTER THE FORM  
HAS BEEN  
COMPLETED

HOUSE MUST BE  
WIRED FOR  
INTERNET TO  
QUALIFY AND HAVE  
A STUDENT WHO  
ATTENDS CMSD  
SCHOOLS

**QUESTIONS? PLEASE CONTACT MRS. HANLON**

**216-538-0883**

**[KHANLON@SAYYESCLEVELAND.ORG](mailto:KHANLON@SAYYESCLEVELAND.ORG)**

**SPECTRUM FREE INTERNET  
REQUIRED INFORMATION**

**PLEASE COMPLETE & RETURN TO  
MRS. HANLON**

NAME OF PARENT/GUARDIAN: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL: \_\_\_\_\_



# T PROJECT 10MILLION

WORKING TO CONNECT EVERY STUDENT

## FREE INTERNET ACCESS FOR ELIGIBLE K-12 STUDENTS

T-Mobile is committed to bridging the digital divide for students kindergarten through 12th grade across the country. This year, we're continuing our mission to offer 10 million students FREE internet access and mobile hotspots they need for FIVE successful school years.

### HERE'S HOW IT WORKS



**FREE** 100GB of high-speed data per year to qualified families for 5 years



**FREE** mobile hotspot device: a portable internet connection for mobile network access



**No fees**, no annual recertification needed



**NEW** student eligibility verification options in addition to National School Lunch Program (NSLP), including Supplemental Nutrition Assistance Program (SNAP) via P-EBT or EBT, Temporary Assistance for Needy Families (TANF), Community Eligibility Provision (CEP), Medicaid or Head Start

Additional proof of enrollment in other qualified government programs accepted also include (but are not limited to): Foster youth, migrant, homeless, or runaway youth, Food Distribution Program on Indian Reservations (FDPIR).



Know a student that could benefit from **FREE** internet?

Sign up today at [T-Mobile.com/Project10Million](https://T-Mobile.com/Project10Million) or visit a T-Mobile retail store to receive assistance enrolling online.

**T Mobile**

During congestion, Project 10Million customers may notice speeds lower than other customers due to data prioritization. Video typically streams at SD. Verify National School Lunch Program eligibility at sign-up. Limited time offer; subject to change. Available lines are limited. 1 offer per household. During congestion roaming not available. Annual data service ends at earlier of 100GB or 365 days; you may purchase add-on passes. Annual data service resets each year for 5 years total. Video streams at up to 2.5Mbps (SD). Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. Coverage not available in some areas. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or roaming. See T-Mobile.com/OpenInternet for details. See Terms and Conditions (including arbitration provision) at www.T-Mobile.com for additional information. T-Mobile, the T logo, Magenta, and the magenta color are registered trademarks of Deutsche Telekom AG. © 2022 T-Mobile USA, Inc.

# Brighten your child's future with the Internet.

 **access**  
from AT&T

*Internet for just \$10 a month*



The digital world is full of possibilities. AT&T is making it easier to connect to friends, family, and the things that matter most. If at least one person in your household is a **SNAP\* participant**, you may qualify for 10Mbps home Internet service at our discounted \$10 rate.\*\*

Access from AT&T takes you online so you and your family can:

- **Do homework**
- **Research colleges and scholarships**
- **Stay up to date with school news and connect with teachers**
- **Connect with friends and family around the country and world**

And a whole lot more!

*Plus, there's NO commitment,  
NO deposit and NO installation fee.*

Get an in-home Wi-Fi gateway and access to the nationwide AT&T Wi-Fi Hot Spot network – INCLUDED at no extra cost.†

Other eligibility requirements apply.

Visit [att.com/access](http://att.com/access) for complete information and to apply.

Or call 1-855-220-5211



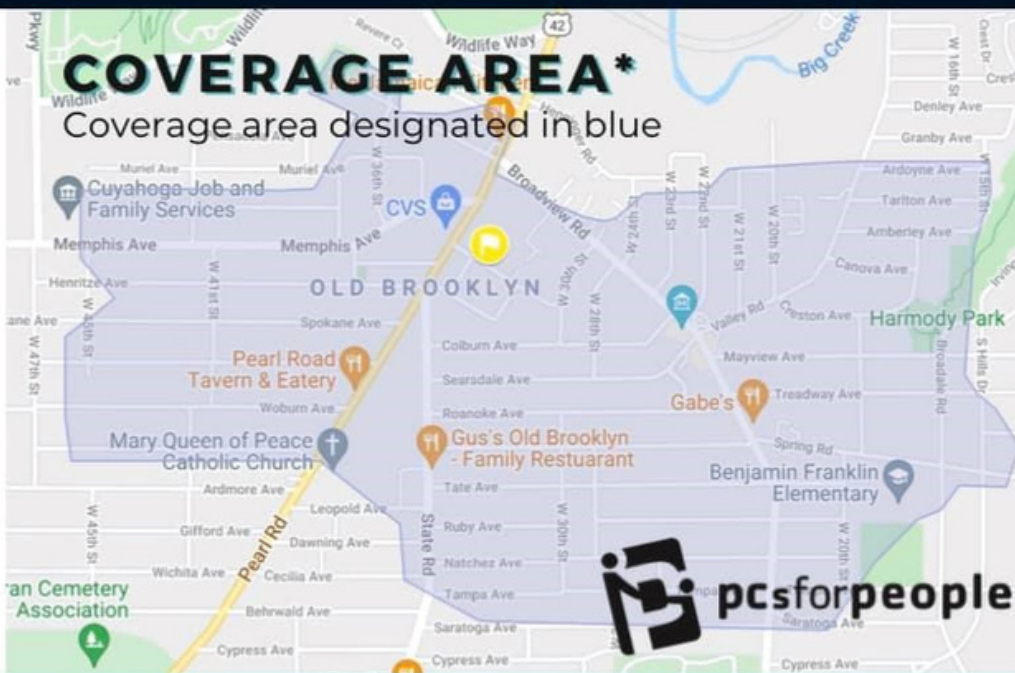
# NEED INTERNET IN OLD BROOKLYN?

Affordable prepaid monthly internet available now!

**\$15**  
per month

Upload speeds up to  
**10**  
mbps

Download speeds up to  
**50**  
mbps



**NO INSTALLATION NEEDED**  
**No Hidden Fees | No Contracts**

Sign up now with PCs for People for this exclusive internet offer for Old Brooklyn residents in the coverage area above\*.

- First fifty customers to sign up will receive a FREE MODEM (\$120 value).
- Month-by-month prepaid internet subscription is \$15/month with the option to auto-renew or prepay.
- Service can be renewed online, by phone, or in-person at our Cleveland office (3126 St Clair Ave NE, Cleveland OH 44114).

To sign up and confirm your coverage, please visit [www.pcsforpeople.org/wisp](http://www.pcsforpeople.org/wisp) or call **216-352-5594**.

Service provided by



**pcsforpeople**

with support from



**MetroHealth** | Institute for H.O.P.E.™

**Dollar Bank**  
Since 1855

\*Coverage area is approximate. Please call to confirm your address.

# FREE Legal Assistance

for Families in Say Yes Schools

## STEP 1: Spot The Problem



Housing



Health



Family



Work



Money



Lawsuits



Criminal

## STEP 2: Might a Lawyer Help?

If NO,  
refer to other services

If YES,  
go to Step 3

If NOT SURE,  
contact [dinola.phillips@lasclev.org](mailto:dinola.phillips@lasclev.org)  
or [valerie.bickerstaff@lasclev.org](mailto:valerie.bickerstaff@lasclev.org)

## STEP 3: Refer to Legal Services

Families can call  
216.861.5510

OR

Family Support Specialists can refer at  
<https://tinyurl.com/LegalHelpReferral>

OR

Begin the intake process online at  
[www.lasclev.org](http://www.lasclev.org)

## STEP 4: Prepare for Legal Services Intake

*Remind families to have:*

Information about members of their household

Information about income and assets

Information about the problem

Paperwork related to the problem

## STEP 5: Receive Help

Representation by a Lawyer OR Advice from a Lawyer





The Legal Aid Society  
of Cleveland  
Since 1905

Volunteer Lawyers Program  
[vlp]

free  
LEGAL ADVICE

2022 Brief Advice and Referral Clinics  
Civil Matters Only (*Not Criminal*)

*Legal Aid provides services in the areas of consumer rights, disability, domestic violence, education, employment, family law, health, housing, foreclosures, immigration, public benefits, utilities, and tax.*

Some clinics are by appointment only. Please bring all important paperwork with you. **Masks are recommended.**  
Questions? Call 888.817.3777 or visit [laslev.org](http://laslev.org) for updated clinic listings.

**SATURDAY, OCTOBER 1**

9:30 – 10:30 AM

Chagrin Falls Park Community Center  
7060 Woodland Avenue  
Chagrin Falls, OH 44023

**THURSDAY, OCTOBER 6**

4:30 – 5:30 PM

Lakeland Community College  
Holden University Center  
4242 OH-306  
Kirtland, OH 44094

**TUESDAY, OCTOBER 11**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
Call 440.774.6579 for an appointment.

**WEDNESDAY, OCTOBER 12**

**U.S. Veterans Only**

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
Call 216.391.0264 for an appointment.

**WEDNESDAY, OCTOBER 12**

4:30 – 5:30 PM

West Side Catholic Center  
3135 Lorain Avenue  
Cleveland, OH 44113

**SATURDAY, OCTOBER 15**

9:30 – 10:30 AM

Fatima Family Center  
6600 Lexington Avenue  
Cleveland, OH 44103

**TUESDAY, OCTOBER 18**

2:00 – 3:30 PM

Catholic Charities Ashtabula  
4200 Park Avenue, 3<sup>rd</sup> Floor  
Ashtabula, OH 44004  
Call 440.992.2121 for an appointment.

**SATURDAY, OCTOBER 22**

10:00 – 11:00 AM

Cleveland Public Library - East 131<sup>st</sup> St Branch  
3830 E 131<sup>st</sup> Street  
Cleveland, OH 44120

**TUESDAY, OCTOBER 25**

2:00 – 3:30 PM

El Centro  
2800 Pearl Avenue  
Lorain, OH 44055  
Call 440.277.8235 for an appointment.

**WEDNESDAY, OCTOBER 26**

2:00 – 3:00 PM

Cleveland Public Library - Main Library  
Louis Stokes Wing, 525 Superior Avenue  
Cleveland, OH 44114

**TUESDAY, NOVEMBER 8**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
Call 440.774.6579 for an appointment.

**WEDNESDAY, NOVEMBER 9**

**U.S. Veterans Only**

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
Call 216.391.0264 for an appointment.

**TUESDAY, NOVEMBER 15**

2:00 – 3:30 PM

Catholic Charities Ashtabula  
4200 Park Avenue, 3<sup>rd</sup> Floor  
Ashtabula, OH 44004  
Call 440.992.2121 for an appointment.

**SATURDAY, NOVEMBER 19**

10:00 – 11:00 AM

Cleveland Public Library - Rice Branch  
11535 Shaker Blvd  
Cleveland, OH 44120

**TUESDAY, DECEMBER 6**

3:00 – 4:00 PM

The Nord Center  
6140 South Broadway  
Lorain, OH 44053

**SATURDAY, DECEMBER 10**

10:00 – 11:00 AM

Cleveland Public Library - MLK Jr. Branch  
1962 Stokes Blvd  
Cleveland, OH 44106

**TUESDAY, DECEMBER 13**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
Call 440.774.6579 for an appointment.

**WEDNESDAY, DECEMBER 14**

**U.S. Veterans Only**

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
Call 216.391.0264 for an appointment.



For rental housing questions, call our Tenant Info Line at 216.861.5955 or 440.210.4533.  
For employment questions, call our Worker Info Line at 216.861.5899 or 440.210.4532.

Legal Aid also hosts special clinics for people who need help with a divorce, immigration, expungement or debt collection. Please call 888.817.3777 for details.

*\*Attorneys available for brief advice and referral only. Clinic attorneys do NOT represent you.  
If you need legal representation you may be referred to Legal Aid or another service provider.*





The  
**Legal Aid Society**  
of Cleveland  
*Since 1905*



# gratis

## CONSULTA LEGAL

**2022 Clínicas de Consulta  
Breves y Referimientos**

**Únicamente asuntos civiles (NO CRIMINALES)**

*Legal Aid brinda servicios en las áreas de derechos del consumidor, discapacidad, violencia doméstica, educación,  
empleo, ley familiar, salud, inmigración, gestión hipotecaria, beneficios públicos, utilidad e impuestos.*

**Volunteer Lawyers Program  
[vlp]**

Algunas clínicas son solo con cita previa. ¡Favor de traer documentos importantes! **Se recomiendan máscaras.**  
¿Preguntas? Llame al 888.817.3777 o visite [laslev.org](http://laslev.org) para la lista actualizada.

**SÁBADO 1 DE OCTUBRE**

9:30 – 10:30 AM

Chagrin Falls Park Community Center  
7060 Woodland Avenue  
Chagrin Falls, OH 44023

**JUEVES 6 DE OCTUBRE**

4:30 – 5:30 PM

Lakeland Community College  
Holden University Center  
4242 OH-306  
Kirtland, OH 44094

**MARTES 11 DE OCTUBRE**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Llame al 440.774.6579 para una cita.*

**MIÉRCOLES 12 DE OCTUBRE**

Solamente para los veteranos.

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
*Llame al 216.391.0264 para una cita.*

**MIÉRCOLES 12 DE OCTUBRE**

4:30 – 5:30 PM

West Side Catholic Center  
3135 Lorain Avenue  
Cleveland, OH 44113

**SÁBADO 15 DE OCTUBRE**

9:30 – 10:30 AM

Fatma Family Center  
6600 Lexington Avenue  
Cleveland, OH 44103

**MARTES 18 DE OCTUBRE**

2:00 – 3:30 PM

Catholic Charities Ashtabula  
4200 Park Avenue, 3<sup>rd</sup> Floor  
Ashtabula, OH 44004  
*Llame al 440.992.2121 para una cita.*

**SÁBADO 22 DE OCTUBRE**

10:00 – 11:00 AM

Cleveland Public Library - East 131<sup>st</sup> St Branch  
3830 E. 131<sup>st</sup> Street  
Cleveland, OH 44120

**MARTES 25 DE OCTUBRE**

2:00 – 3:30 PM

El Centro  
2800 Pearl Avenue  
Lorain, OH 44055  
*Llame al 440.277.8235 para una cita.*

**MIÉRCOLES 26 DE OCTUBRE**

2:00 – 3:00 PM

Cleveland Public Library - Main Library  
Louis Stokes Wing, 525 Superior Avenue  
Cleveland, OH 44114

**MARTES 8 DE NOVIEMBRE**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Llame al 440.774.6579 para una cita.*

**MIÉRCOLES 9 DE NOVIEMBRE**

Solamente para los veteranos.

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
*Llame al 216.391.0264 para una cita.*

**MARTES 15 DE NOVIEMBRE**

2:00 – 3:30 PM

Catholic Charities Ashtabula  
4200 Park Avenue, 3<sup>rd</sup> Floor  
Ashtabula, OH 44004  
*Llame al 440.992.2121 para una cita.*

**SÁBADO 19 DE NOVIEMBRE**

10:00 – 11:00 AM

Cleveland Public Library - Rice Branch  
11535 Shaker Blvd  
Cleveland, OH 44120

**MARTES 6 DE DICIEMBRE**

3:00 – 4:00 PM

The Nord Center  
6140 South Broadway  
Lorain, OH 44053

**SÁBADO 10 DE DICIEMBRE**

10:00 – 11:00 AM

Cleveland Public Library - MLK Jr. Branch  
1962 Stokes Blvd  
Cleveland, OH 44106

**MARTES 13 DE DICIEMBRE**

2:00 – 3:30 PM

Oberlin Community Services at Oberlin Depot  
240 South Main Street  
Oberlin, OH 44074  
*Llame al 440.774.6579 para una cita.*

**MIÉRCOLES 14 DE DICIEMBRE**

Solamente para los veteranos.

VA Community Referral & Resource Center  
7000 Euclid Avenue  
Cleveland, OH 44103  
*Llame al 216.391.0264 para una cita.*



Línea de información del inquilino (para preguntas sobre viviendas de alquiler): 216.861.5955 o 440.210.4533

Línea de información al trabajador (para preguntas de empleo): 216.861.5899 o 440.210.4532

*Legal Aid también organiza clínicas especiales para gente que necesita ayuda con un divorcio, inmigración, sellar un antecedente penal o cobro de deudas. Por favor, llame al 888-817-3777 para detalles.*

*\*Los Abogados estarán disponibles para brindarle orientación legal y hacer referidos solamente.*

*Estos abogados no lo van a representar en la corte. Si usted necesita representación legal puede ser referido Legal Aid u otra agencia.*

SouthWest Community Based Services

FAMILY  
CLOTHING  
CENTER

Open EVERY  
Thursday

2:00-4:00 p.m.

(Last shopper accepted at 3:45)

SouthWest Community Based Services

5210 Loya Parkway

For more information please call

**440-887-4873**